



## Notes of the Southern Regional Group Meeting

Held on: 5<sup>th</sup> December 2013

At: Winchester Guildhall

Item	Notes	Action Points
1.	<b>Welcome, apologies and Notes of Previous Meeting</b>	
2.	<b>BPA updates</b>	
3.	<b>Review of the Parking Mad Series</b> <ul style="list-style-type: none"><li>• Some positive messages were communicated.</li><li>• Need to be more aware of what we do and promote a professional workforce.</li><li>• We should have more control over the content and editing (show people we have nothing to hide).</li><li>• Good stories aren't getting out there. There's a need to get more cameras out there.</li><li>• Too much focus on ANPR.</li><li>• The more the show is aired, the more we can use it to our advantage, providing we are cautious with the content and how the industry is portrayed.</li><li>• Need to encourage others in the industry to contribute.</li></ul>	
4.	<b>Breakout discussions for the Master Plan</b> <p>Group 1:</p> <ul style="list-style-type: none"><li>• BPA should have a set level of compliance across the board.</li><li>• It is up to members to follow the codes of conduct and promote the BPA.</li><li>• Member services need to support members and set / raise</li></ul>	

	<p>standards and encourage people to improve and recognise those that do.</p> <ul style="list-style-type: none"> <li>• The aim is to have one core charter, where specialisms are included (consultants are busy working this).</li> <li>• An award ceremony can be held whereby members can voluntarily be assessed (at a fee), to be considered as a candidate for the PIPA (Professionalism in Parking) Award.</li> <li>• This is also a matter of raising engagement.</li> </ul> <p>Group 2: Blue Badge, CCTV and Private Appeals</p> <ul style="list-style-type: none"> <li>• Need for better signage and standard national signage.</li> <li>• Improved communication is needed so that people don't abuse Blue Badge and are more aware of Blue Badge authority.</li> <li>• Consistency in approach is needed, i.e.: why some are charged and others not?</li> <li>• Privacy impact assessment should be run by companies to ensure that CCTV is used ethically. This is key for loading vehicles or where the driver will sit and wait in the car.</li> <li>• Everyone should have the right to appeal.</li> </ul> <p>Group 3: Supporting growth:</p> <ul style="list-style-type: none"> <li>• Promote sustainable growth in community.</li> <li>• CCTV again addressed.</li> <li>• Value of Park Mark. Need to encourage car parks to get us to standard.</li> </ul>	
5.	<p><b>BPA Parking Qualifications (presentation by wamitab)</b></p> <ul style="list-style-type: none"> <li>• There are two awards:  The Level 2 Award for Parking Enforcement Officers  The Level 3 Award in Notice Processing</li> <li>• Industry qualifications assist in ensuring that associations like the BPA are seen as a professional body and give individuals the tools to manage themselves correctly.</li> <li>• The qualifications are based on the National Occupational</li> </ul>	

	<p>standards.</p> <ul style="list-style-type: none"> <li>• Governments support regulations through funding.</li> <li>• Wamitab are assessed to ensure that they are delivering qualifications in the right way.</li> <li>• Wamitab are trying to encourage organisations to hold their own 'centres' for employees to gain qualifications.</li> <li>• £75 per individual (for registration and certificate)</li> <li>• £650 to become an approved centre.</li> </ul>	
6.	<p><b>Value of Membership</b></p> <ul style="list-style-type: none"> <li>• Rather put together list and get members to rank each point (similar to London meeting).</li> <li>• Topics of interest to be discussed in following meeting (by members): <ul style="list-style-type: none"> <li>○ What Frameworks are available for procurement aspects and how can we get them? Possibly get a speaker from local authority to come and discuss this.</li> <li>○ Signs and lines review.</li> <li>○ How to deal with foreign registered vehicles.</li> <li>○ Update on deregulation bill (possible get someone from the Department of Transport to discuss this).</li> <li>○ Innovation ideas from attendees.</li> </ul> </li> </ul>	