

PARKING SCOTLAND



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Annual Exhibition and Seminars 2019 – Thursday 12th September
the Grand Central Hotel, Glasgow

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Conference summary:

The Parking Scotland Expo is designed to arm you with the knowledge and information you need to take on the day to day challenges you face when providing an exceptional parking experience.

We will explore shared and common objectives in encouraging better regulation of the private parking sector and discuss our engagement with other industries and how we create closer working relationships.

Programme for the day

09:00 Exhibition opens, tea & coffee available

09:45 Opening Plenary Session

- **Welcome address** – *John McArdle, BPA President*
- **Understanding Tomorrows Solutions Today** – *Heather Grieve, Local Government Account Director, NSL*
- **The very latest on the Transport (Scotland) Bill** – *Lorraine Caddle, Head of Road Policy, Transport Scotland and Sharon Wood, Senior Road Policy Officer, Transport Scotland*

10:45 Tea/Coffee and exhibition viewing time

11:15 **Devolved Power Partnerships – DVLA & Local Authorities** – *Elaine Rees, UK Wheelclamping & ANPR Enforcement Senior Leader, DVLA*

Under current legislation, the Secretary of State can Devolve DVLA enforcement powers to local authorities to help tackle Vehicle Excise Duty (VED) evasion. This gives authorities an opportunity to work with DVLA to remove unlicensed vehicles from the roads and have an opportunity to raise income from fees and fines. In enforcing these vehicles, it allows keeper details to be updated on DVLA records which gives a positive impact in other enforcement activities which use this information.



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11:45 The blue badge boom

The number of blue badges is set to boom and the parking sector will need to prepare for the increase in numbers, and raised expectations of how the scheme is managed and enforced. This session will explore the potential impact of the impending application changes and highlight the importance of a well prepared parking sector.

Speakers:

Graham Footer, Chief Executive, Disabled Motoring UK

Christopher Hodgkins, Civil Enforcement and Revenue Protection Officer, Derby City Council

12:15 Appreciation

Parking technology continues to advance at a rapid rate and the world of cashless mobile apps is no exception. With more and more people turning to their mobile to pay for their parking, cashless providers are looking beyond the point of transaction to add value. RingGo and JustPark will discuss the respective initiatives they have been working on, which are encouraging the public to driver cleaner and improving social mobility.

Speakers:

Christopher Head, Account Manager, RingGo

Antonia Hobden, Key Account Manager, JustPark

12:45 Parking & Bus Lane Tribunal Service for Scotland – Update on the online appeals system – Colin Dunipace, Adjudicator, Parking and Bus Lane Tribunal for Scotland

Following last year's update on Scotland's online appeals system, we are delighted to welcome an official Adjudicator to the Expo for 2019. Colin will provide further compliance advice and answer the pressing questions you have.

13:15 Lunch

14:00 Marginal Gains – Robert Shoebridge, Civil Enforcement and Parking Services Team Manager, Derby City Council

"Marginal gains are all about small, incremental improvements that cumulatively produce a significant improvement and change to the services we are trying to deliver. Team involvement and asking those who are at the coal face, doing the job on a day to day basis, who else is better placed to identify those 1% improvements in areas that are often overlooked by others? Staff ownership of ideas together with an empathy and understanding of customer needs mean that the identified marginal gains have the best opportunity of succeeding".

Shoebridge, R. (2018). *Derby City Council Parking Annual Report 2017/2018*. Derby: Derby City Council, Page 21.

Rob will outline how the Derby Parking Team push for those incremental improvements and challenge working practices to keep ideas fresh.



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14:30 It's Appealing

In this session, various representatives from the sector will discuss with the audience what needs to be done to improve existing standards and create new ones, in line with the proposed Transport (Scotland) Bill.

Panellists:

Craig Ineson, Sector Expert, POPLA

Shane Manning, Principal Officer, Traffic & Parking Traffic Management & Control Team, The Highland Council

Steve Clark, Head of Business Operations, BPA

Stewart Clure, Director, Debt Recovery Plus

15:15 The Parking Scotland Blooming Great Drinks Party sponsored by NSL in aid of Marie Curie. Raffle tickets available from the BPA Team



16:00 Event close/exhibition break down



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