

BTEC Level 2 award Vehicle Immobilising

This qualification is based on a short course, and is an essential requirement for all vehicle immobilisers in England and Wales. This is the mandatory training needed in order to obtain the SIA license to practice, without which it is illegal to practice vehicle immobilising or related activities.

In Scotland – it is currently illegal to apply a wheel clamp on private land, and while local authorities are allowed to do this, they rarely do.

In Northern Ireland, the SIA do not currently operate and so this qualification is not mandatory. However, it is anticipated that SIA will be covering NI in the future, and therefore this BTEC will become relevant.

This qualification is currently under review – we are anticipating some changes to the structure of the qualification. However, changes to the content of this qualification will remain broadly the same.

Qualification Structure

Consisting of two parts as follows.

The Role and Responsibilities of a Vehicle Immobiliser

- Introduction to Wheel Clamping and Removals
- Introduction to the History of the Service; the Clamp and Relevant Legislation (Private Security Industry Act 2001)
- Signs, Lines and Enforcement Vehicles
- Vehicle Registration Marks
- Health and Safety
- When to Clamp and When to Remove Vehicles
- Vehicle Tow-away
- Completing Paperwork
- Practical Case Studies (Clamping, Removal and Paperwork)
- Use of Photography
- The Payment Process
- Procedures for Start and End of Shift
- Radio Operations
- Discretionary Parking
- Standards of Behaviour for Vehicle Immobilisers and Customer Care
- Equal Opportunities
- The Appeals Procedure

Communication Skills and Conflict Management

- Avoiding Conflict and Reducing Risk
- Defusing Conflict
- Resolving Conflict
- Post-incident Considerations and Learning from Conflict

Holders of an existing SIA license would not have to retake the 2nd unit of this course (conflict management) due to having already passed this part of the qualification.

Assessment

Each unit will be assessed by means of a multiple choice examination.

Progression Opportunities

This qualification provides the candidate with the knowledge and skills needed to apply for the licence to practice. It offers a good grounding for work within the vehicle immobilising sector, as well as a good range of skills applicable to a broad range of roles within the sector. The NVQ Level 2 Controlling Parking Areas would be an ideal progression from this qualification.

Awarding Body - Edexcel.

Learning Providers - For more information on learning providers delivering this qualification, please contact your Edexcel regional office. Details are available on the [Edexcel website](#).