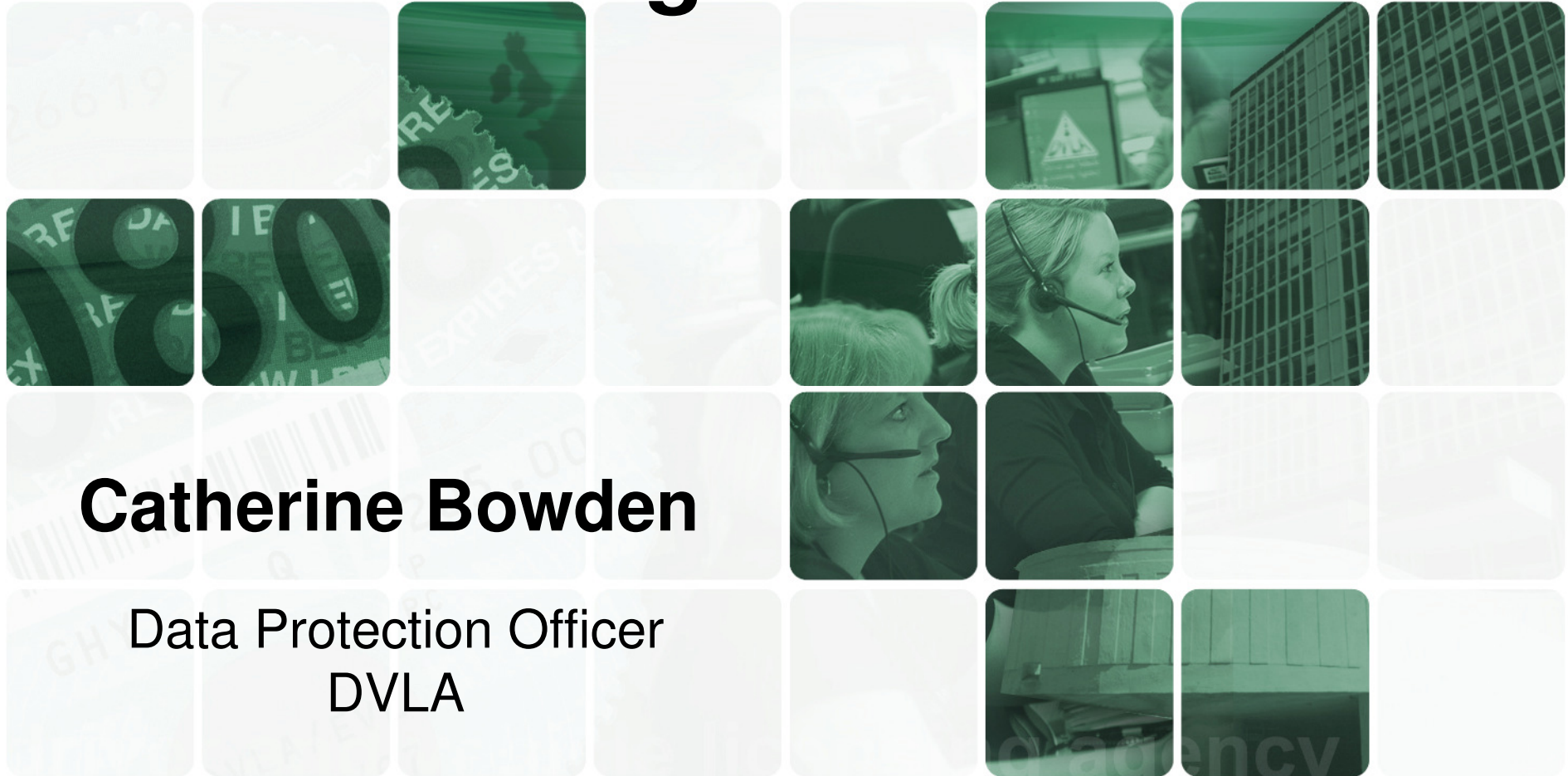


Data Management and Sharing at DVLA



Catherine Bowden

Data Protection Officer
DVLA

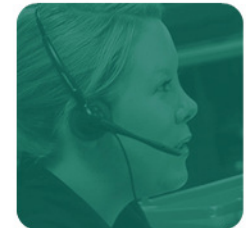


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Background



- Vehicle register of 32 million records - name/address of keeper, vehicle registration mark, vehicle details, licensing details, etc
- Driver register of 42 million drivers - name, address and date of birth, licence entitlement, driving convictions, medical details
- 26 million driver records with photograph.

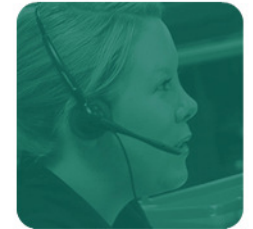


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Collecting the data

- All data provided by third parties
- Around 90% of first registration and licensing data collected through dealers
- Drivers data provided by applicant
- Additional data provided by courts, police, doctors, VOSA (Mot data), Driving Standards Agency

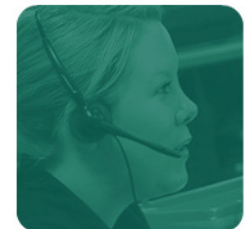


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Who can get DVLA data

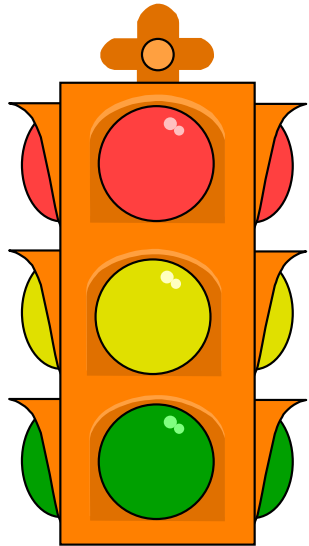
- Public Sector - Courts, Police, Local Authorities, Government Departments etc
- Private Sector - Employers, Financial Institutions, Car Hire Companies, Vehicle checking companies
- Public - Freedom of information, subject access requests, anyone with a reasonable cause to get vehicle keeper details.
- European Registration Authorities



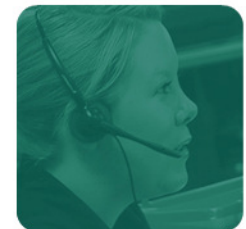
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Restrictions on sharing data



- Must be lawful
- Must comply with principles of Data Protection and Human Rights Acts
- Comply with Government's agenda while maintaining public confidence
- Only release information relevant to the purpose that it's required
- Must have appropriate safeguards and controls to collect, store, transfer and destroy data
- Contracts to clarify roles and responsibilities with acceptable audit arrangements
- Resource, cost and technical limitations

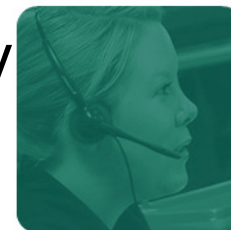


Checklist for successful data sharing



Ensure that:

- The law is in place
- It is open and transparent through effective communication
- You have a clear understanding of risks enabling adequate safeguards and controls
- Adequate delivery channels are put in place, preferably electronic
- Adhere to principles of Data Protection and Human Rights Acts
- You get the right balance for sharing information for better government and public benefit
- Culture exists in organisation which values and protects personal information



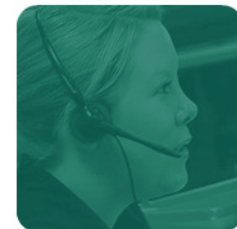
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Disclosure for Car Parking and enforcement purposes



- Disclosure to Local Authorities under Regulation 27(1)(a) where the information is necessary for the investigation of an offence or a decimalised parking contravention.
- This Regulation is currently being changed to reflect the rules introduced in the Summer via the traffic Management Act.
- Also release under this provision for trading standards investigations or action under the Clean Neighbourhoods Act
- Disclosures for off road parking are made under Regulation 27(1)(e) which allows disclosure to anyone who can demonstrate 'reasonable cause'.
- 'Reasonable cause' is not defined, but DVLA has taken the view that release to help enforce alleged contraventions of contract law are, in most circumstances, reasonable cause.

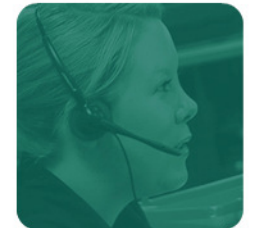
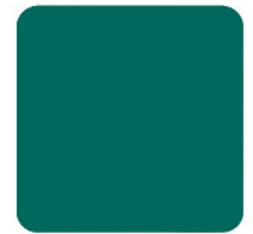


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Publicity

- The biggest generator of complaints to DVLA is release to private car companies
- Most popular topic for queries from the media



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Examples of Media Stories

Town hall spies using DVLA files to catch people dropping litter and making too much noise



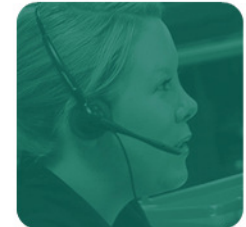
TOWN HALL SPYMASTERS



Why councils are logging in to your DVLA records

- REIGATE AND BANSTEAD: 39 littering cases and six fly-tipping investigations
- DERBY CITY: 557 cases including 54 fly-tipping cases, one dog-fouling and 15 nuisance parking cases
- NORTH NORFOLK: 141 checks including three for loud car alarms and two for illegal street repairs
- TENDRING, ESSEX: 340 checks including five dog fouling cases and six noise nuisances
- NEWCASTLE CITY: 148 cases including 34 for littering
- WINDSOR AND MAIDENHEAD: 397 cases including two for dog fouling
- DOVER: 635 checks including noise nuisance, four for dog-fouling and 14 for fly-tipping
- DARTFORD: 485 checks including 112 cases of fly-tipping
- FENLAND: 299 checks including two breaches of park bylaws

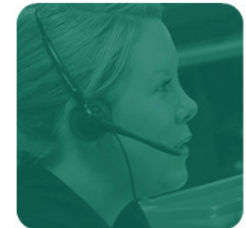
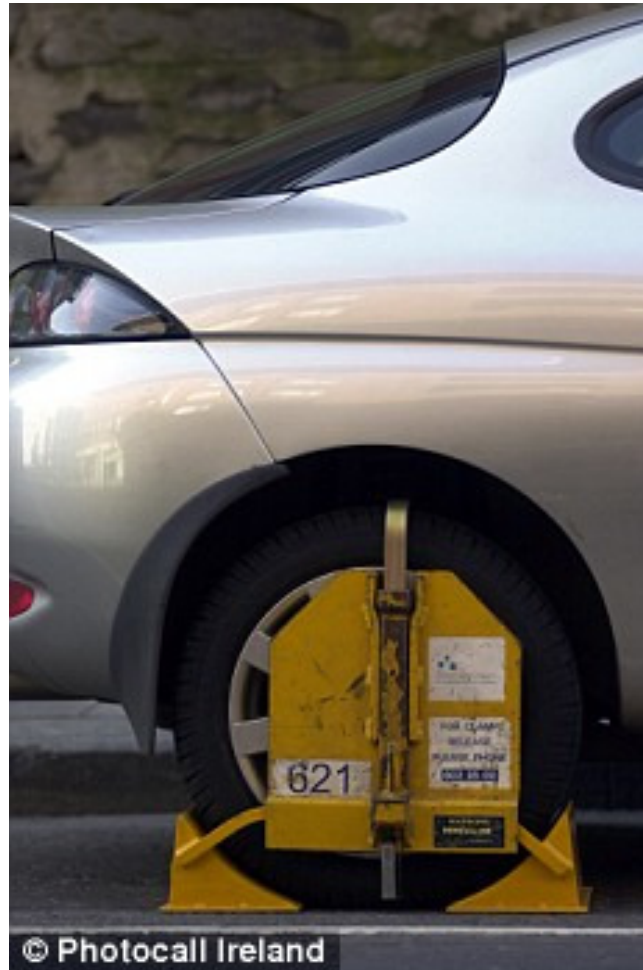
Coke can spycam: A device used to spot litterers



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DVLA investigation after fraudster and clumper use loophole to buy drivers' details



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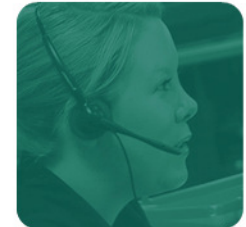


Your details are sold to car park extortionists



Pic: Howard Walker

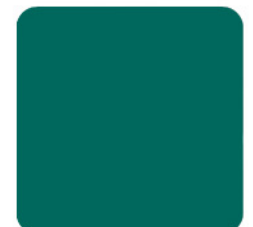
Persecuted: Joyce Kennington was targeted by Creative Car Park Management, who backed down after she insisted she had done nothing wrong



How to tackle the publicity



- Act reasonably in issuing tickets and appeals, particularly on private land
- Cross check the information provided on make, model and colour with that captured
- Ensure registration marks are read correctly



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Thank You

Any Questions...



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